



RATHFINNY

VINEYARD PICNIC FAQs

- Do you have to book a picnic or can we just turn up on the day?

Picnics are available strictly on a pre-order basis. We also request that wine & other drinks are pre-ordered to minimise contact, however this will also be purchasable on the day. If the picnics are unavailable on your chosen date/time, we will operate a waiting list whereby we will call you in the event of a cancellation.

- Where do we sit with our picnics?

There will be allocated pitches available in the vineyard with parasol & table facility. We will provide you with your area number when collecting your picnic. Please feel free to bring any blankets you wish to use alongside / instead of the table. For those with mobility restrictions, a table can be arranged on our terrace with prior warning. Please email tastingroom@rathfinnyestate.com to further discuss your requirements.

- Do we need to bring our own cutlery & picnic crockery?

No, we will provide everything you need to enjoy your picnic unless you wish to bring your own. Please do note for safety reasons, we do not allow glassware in the vineyard.

- Can we bring our own picnic?

No, the spaces in the vineyard are strictly for pre-ordered picnics.

- What happens in the event of bad weather?

In the event of inclement weather, our team will contact you 48 hours prior to your booking to offer:

- *Reallocation of the space to our terrace / in the restaurant area*
- *Collection of your picnic from the Cellar Door to enjoy at home*
- *To postpone your booking to a future date (subject to availability)*
- *To cancel your booking & receive a refund*

Cancellations beyond this 48-hour window are non-refundable.

- I am feeling unwell, can I still come for my picnic?

If you are experiencing symptoms of COVID-19, please do not visit us until it is safe for you and your guests to do so.

- How long do we have to enjoy our picnic?

Picnic pitches are reserved for guests for a period of two hours.

- Is there a limit to how many people can attend a picnic?

Current Government guidelines allow a maximum of 6 people at a time to meet, these can be from the same or separate households. Therefore, our current maximum is 6 guests per picnic, however this will change in line with Government advice.

- Will you provide restroom facilities?

Yes, our two restrooms will be available to access from our Tasting Room reception. These are monitored and cleaned regularly by our Tasting Room attendant. Sanitiser facilities will be provided upon entrance and exit of the building.

- One of my party has dietary requirements, can you cater for them?

Please notify us of any dietary requirements / allergies in advance. We cannot guarantee our dishes are 100% free from traces.



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SEAFOOD & WINE KITCHEN FAQs

- Can I pre-order from the Seafood & Wine Kitchen?

We are not currently offering a pre-order service for this takeaway facility.

- Can we sit on the estate with our takeaway?

There will be tables on the terrace spaced to social distancing requirements or pitches in the vineyard with parasol facility, subject to availability and pending the update in Government guidelines. Please note that if there are available picnic pitches, there will be no seating facility provided.

- Can we buy wine by the glass?

At present, wine is only purchasable by the bottle. Our aim is to remain as contact free as possible for the reassurance of our guests and our staff, this will be reviewed in line with Government updates to current guidelines. We will have disposable plastic glasses to use, however in order to minimise waste we will also offer stemless wine ware to be purchased- perfect for future picnic occasions or beach trips!

- One of my party has dietary requirements, can you cater for them?

We will offer alternative options for your guest as best as we possibly can. We cannot guarantee our dishes are 100% free from traces.

- Will you provide restroom facilities?

Yes, our two restrooms will be available to access from our Tasting Room reception. These are monitored and cleaned regularly by our Tasting Room attendant. Sanitiser facilities will be provided upon entrance and exit of the building.